

KWON KG

Unterfeldring 3
D-85256 Vierkirchen
Germany

Order date: _____

Invoice number: _____

When you wish to return something that you have ordered?

How to return:

Please follow the steps below to ensure a quick and smooth order processing.

1. Please enter the article number of the return goods right next to the items in the box provided on this return slip.
2. Please include the completed return form along with the original packing slip, if possible in the package. It is imperative for revocation that there is a label on the goods.
3. Please send the Parcel back to us with sufficient postage.
4. Please note that the processing of returning the goods can take after receiving 2 – 3 working days to complete.

Please include in the package a copy of the original invoice, the return slip and if appropriate, the delivery note. This allows us a quick and smooth processing of the returns. Returns sent without a selected or noted reason may take up to 14 days to process.

- 1** Sent as sample
- 2** Items damaged
- 3** Did not like the product
- 4** Quality did not meet expectations
- 5** Product did not match description
- 6** Incorrect product
- 7** Incorrect color
- 8** Product is too small
- 9** Product is too big
- 10** Order error
- 11** Delivered twice
- 12** Delivered too late
- 13** Other reason (please note below)

Position	Order number	Article description	Quantity	Price	Reason for the return



